



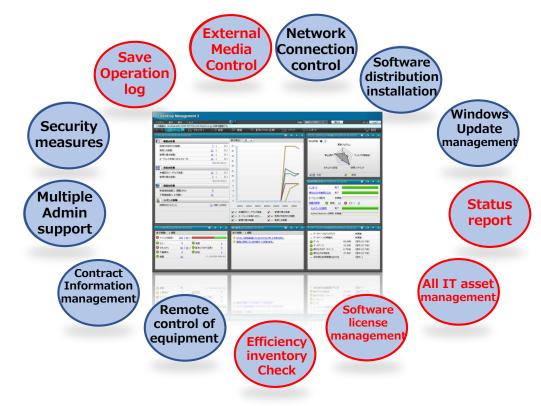
Sample Case: Japanese Trading House "N" Company

Issues and Requests for the Installation

- Handling complication of IT assets for the increasing of employees.
- Long term holding of PC Inventory.
- Virus infection and using illegal software by employees without intention.
- Customer want to manage all IT assets of not only the head office but also the branch offices in Thailand.
- Customer want to avoid the risk of data leaking as much as possible.

The features of JP1/ITDM2 which Customer are using now

- All IT asset management
- Efficiency of inventory check
- External Media Control
- Status report
- Software license Management Save Operation log



Effectiveness of Use

- Central management of IT assets conducted reduced the workload of IT section in the head and satellite offices.
- It used to take a few weeks of checking the PC inventories by visual confirmation but it becomes on the system rapidly.
- It becomes to recognize the handling of security condition in the office easier and also it can be found which part is needed to correct more specifically.
- Since the operation of JP1/ITDM2 has been announced in the office, illicit usage of company PCs has been prevented.